



MANNIX

FREIGHT SERVICES

MEMBER OF THE WORLD
FREIGHT GROUP

Once we have given you the flight details and the ETA (estimated time of arrival) to the airport of your choosing. Please follow the instructions below in order to pick-up the goods.

The airline should contact the consignee (person or people who are to pick-up the goods) upon arrival at the destination airport. We do suggest that you contact the airline on the day of arrival of the goods if you have not heard from them. Contact information given by Mannix Freight Service agent.

-The person you select will go to the airport cargo side to collect the document pouch which contains the documents you have completed, the airwaybill and other forms we have completed.

The address should be e-mailed or by Mannix Freight Service agent.

- Once there, ask for instructions on where the cargo customs office is. Usually open Monday to Friday 9-4.

- They simply go to customs, ask to report the import of your personal effects. Customs may ask some simple questions but will give the airwaybill a stamp.

- You will need to go back with this stamp to the airline terminal, pay their terminal fee (as discussed with your Mannix Freight Service agent) and then you will be able to collect your personal effects.

- This is a basic procedure and different countries may have different rules and regulations.

- Our rates do not include unexpected costs at destination for customs quarantine or inspections or storage if not picked up within the allowed time. Note that customs clearance very rarely happens.

- These notes are our advise on how to clear customs. You can get a customs broker to clear at additional charges if you wish.

Thanks,

Mannix Freight Service

Tel: 604-275-8094

Fax: 604-275-8114

Toll Free: 1-800-398-8855



MANNIX

FREIGHT SERVICES

A MEMBER OF THE WORLD
FREIGHT GROUP

SEAFAIR P.O. BOX 36504
RICHMOND, BC V7C 5M4
TEL: 604-275-8094
FAX: 604-275-8114
EMAIL:
info@mannixfreight.com

Cargo

New Zealand Regional Office - International Cargo General Cargo Enquiries

Tel: 0800 747-777

Fax: +64 (0)9 2558275

Email: CSBookings@airnz.co.nz

Hours:

0730 - 1800, Monday to Friday

0800 - 1200, Saturday and Sunday

CSITA:

AKLFSNZ

Street Address:

Ogilvie Crescent

Auckland International Airport

Auckland

New Zealand

Postal Address:

P O Box 53096

Auckland International Airport

Auckland

New Zealand

National Cargo (domestic New Zealand):

Tel: 0800 737 737

Find full contact details and information [here](#)